

Organised by:



**UNIVERSITY
OF MALAYA**



**MINISTRY
OF EDUCATION
MALAYSIA**

AKEPT
AKADEMI KEPIMPINAN PENDIDIKAN TINGGI

HIGHER
EDUCATION
LEADERSHIP
ACADEMY

4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE CONFERENCE 2018: HUMANISING HIGHER EDUCATION

**18 - 19 DECEMBER 2018
PULLMAN KUALA LUMPUR CITY CENTRE
HOTEL AND RESIDENCES
KUALA LUMPUR, MALAYSIA**



UNIVERSITY OF MALAYA



University of Malaya (UM) is the first university established in Malaya on 8th of October 1949, from the merge between the King Edward VII College of Medicine (established in 1905) and Raffles College (established in 1928).

Its establishment accelerated the advancement of education in Malaya and led to the founding of two autonomous branches in Singapore and Kuala Lumpur in 1959. In order to strengthen higher education in both countries, there was a need to upgrade the branches to public university status. With the passing of the University of Malaya Act in 1961 by the Parliament, UM has been recognised as a public university in Malaysia.



UM as it is known today, was officially recognised as a public university for the Federation of Malaya on the 1st of January 1962. Its initial objective of providing tertiary education to the people in Malaya has successfully produced leaders and intellectuals in various fields. While Malaysia is undergoing a wide range of transformational process in the world of education, UM continues to boost the efforts in order to meet its vision of becoming an internationally renowned higher education institution in research, innovation, publication and teaching.



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SHAPING MINDS, BUILDING LEADERS

Since its inception on 19 October 2006, the Higher Education Leadership Academy or also known as Akademi Kepimpinan Pendidikan Tinggi (AKEPT), aims to train and develop leaders with the required quality in order to transform local higher learning institutions, which will then lead to institutional excellence.

In January 2008, AKEPT was established under the Ministry of Higher Education, currently known as Ministry of Education Malaysia to promote leadership capacity building through leadership development of the top and middle management of higher education institutions.

AKEPT has been playing an active role in reshaping the higher education landscape in Malaysia, specifically related to the academic and institutional leadership. AKEPT supports the overall strategy of transforming higher education leadership in Malaysia, in order to realise the aspiration of Malaysia Education Blueprint 2015-2025 (Higher Education).





**4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE
CONFERENCE 2018**

WELCOME MESSAGE

**YB DR. MASZLEE BIN MALIK
MINISTER OF EDUCATION MALAYSIA**



It gives me great pleasure to welcome all participants to the 4th Higher Education Institution Leadership & Governance Conference (HELGC) 2018. HELGC 2018 offers a strategic platform for sharing of knowledge and experience on humanising higher education. The conference represents an excellent opportunity for experts, universities' board of directors, vice chancellors, top management of the universities, academics and administrators to discuss and reflect this important matter. Given the challenges and threats that humanity has to face in the 21st century - including natural disasters, civil war, poverty and famine - the combined efforts of the higher education institutions to make positive changes should become one of the key priorities of this event.

The Fourth Industrial Revolution urges us to think creatively about the manufacturing process, value chain, distribution and customer service processes. The future of education accentuates the immense need to look beyond these areas and strategically utilise the "Internet of Things" to prepare the coming workforce for the challenges ahead. Thus, we need to define higher education for the next generation by keeping intact values, beliefs and insights that make us human. Higher education must emphasise on the importance of ethics and values. This is the essence of humanising higher education.

Universities assume their role in shaping future technology by being the testbeds for innovation and educating future generations. Traditional education has contributed greatly to the current levels of industrial evolution and technological advancement. However, in order for higher education to deliver future generations with the right set of skills and knowledge, an imperative question has to be asked regarding how higher education institutions would be affected by the Fourth Industrial Revolution and how the delivery of education will be transformed. There are various opportunities available that will shape the role that can be undertaken by higher education in the Fourth Industrial Revolution.

Altering higher education is more necessary than ever before. Universities need to think strategically regarding methods to utilise their experience in credentials, trust and identity to offer new services. Furthermore, higher education leadership needs to be less risk averse especially in this world of disruptive change. It is no longer an option to keep doing things the old way. Innovation and accepting change are now the prerequisites for survival. I hope that this conference will further stimulate the thinking and research needed to provide better understanding of the importance of humanising higher education.

I would like to express my sincere appreciation to all the participants for their commitment in attending the conference and the organising committee from AKEPT and University of Malaya for their hard work in making HELGC 2018 a success. This conference creates the momentum to transform the present for a better future and to cultivate new ideas for the prosperity and progress of the whole of humanity. I wish all participants every success and I hope you will benefit tremendously out of this conference.

Thank you.



4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE CONFERENCE 2018

WELCOME MESSAGE

TAN SRI DATO' SERI DR. WAN MOHD ZAHID BIN MOHD NOORDIN
CHAIRMAN, BOARD OF ADVISORS
HIGHER EDUCATION LEADERSHIP ACADEMY (AKEPT)



A major opportunity and challenge of today's higher education worldwide is having the kind of education models which can lead their constituents into the 21st century that extend awareness of human needs, which can be addressed by way of creativity and innovation. It is our hope that higher education through research and scientific knowledge can contribute toward reducing poverty, diseases and, perhaps, even curb the occurrence of natural disasters. By promoting the values of humanism through education, we can help create a civil society that cherishes virtues, dignity and the quality of life. Indeed, humanising higher education is our best hope for a better world for humanity at large.

Humanising education in an age of unprecedented progress is a prerequisite must do thing so that in the quest for the betterment of lives we do not lose our humanity. Many in education system are trying to address the challenges with enthusiasm, tenacity, and dedication by developing new methods of analysis and provide new solutions to keep up with the ever-changing landscape. In this new age of global interconnectivity and interdependence, it is necessary for higher education institutions to provide state-of-the art knowledge and inculcate ethos of education that regards people as valued members of the human community.

All this is in line with the spirit of the National Education Philosophy that is to develop the potential of individuals in a holistic and integrated manner, so as to produce "individuals who are intellectually, spiritually, emotionally and physically balanced and harmonious, based on a firm belief in and devotion to God. Such an effort is designed to produce Malaysian citizens who are knowledgeable and competent, who possess high moral standards, and who are responsible and capable of achieving high level of personal well-being as well as being able to contribute to the harmony and betterment of the family, the society and the nation at large".

On behalf of AKEPT, I wish to extend a very warm welcome to all the participants attending the 4th Higher Education Leadership & Governance Conference 2018. AKEPT has always been committed to strengthen higher education leadership as we need to move forward in this dynamic and ever-changing higher education ecosystem. Hence, it is timely for AKEPT to be actively engaged in this conference that provides a valuable window for sharing of knowledge on humanising higher education. This conference gives the impetus in realising the aspiration of the National Education Philosophy.

With high calibre of speakers involved in the Conference, I have no doubt that the participants will take part in thought provoking and stimulating discussions. This is a great opportunity to gather knowledge, exchange ideas and strengthen networking that will lead to the inculcation of creativity, innovation and expertise. Each participant must take the opportunity to learn more from the speakers as well as the counterparts through this platform that assembles the universities' board of directors, vice chancellors and deputy vice chancellors as well as other top management of the universities. The assortment of topics will also provide the participants with a tremendous insight into the need of humanising higher education that will bring about the positive changes to society.

I would like to take this opportunity to thank University of Malaya as AKEPT's strategic partner in making this conference possible. Last but not least, I wish to thank all the speakers and the participants and I hope this conference will be a rewarding experience for all of us.

Thank you.

4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE CONFERENCE 2018

WELCOME MESSAGE



**YM TENGKU DATUK DR. MOHD AZZMAN SHARIFFADEEN TENGKU
IBRAHIM
CHAIRMAN, BOARD OF DIRECTORS
UNIVERSITY OF MALAYA**

On behalf of the Steering Committee, it is our great pleasure to welcome you to attend the Higher Education Leadership and Governance Conference (HELGC) 2018 at the prestigious Pullman Kuala Lumpur City Centre Hotel and Residences Malaysia. Held for the fourth time, this conference is jointly organised by the Ministry of Education (MOE), Higher Education Leadership Academy (AKEPT) and the University of Malaya. Following the very successful conference in 2014, 2015, and 2017 the committee is proud to again host the 4th conference with the theme “Humanising Higher Education”.

Although the Fourth Industrial Revolution (4IR) was publicly announced in Davos in 2016, various elements related to what makes this new dimension has been ongoing for almost a decade. In the context of technological developments, digitalisation, new requirements and expectations towards a changed employability and higher education as a mass phenomenon, higher education institutions will be likely to change their role and mode of operation entirely. More and more higher education institutions are opening up, in their business models, in their learning designs, in revolution, or so-called industry 4.0 will require a shift in approaches and models.

The conference will lay out the frame of a two days’ worth of breakout sessions and debates addressing the overarching theme of a changing higher education in respond to a changing society. A panel of stakeholders will present the various views on the validity and actual impact of these changes. Each of these will address one of the multiple facets of higher education 4.0, it will bring together the experience in higher education: institutional leadership and management, researchers, practitioners and policy-makers together to better understand their respective views, approaches and experiences. This conference aims in inspiring participants and higher education institutions alike in meeting the challenges of tomorrow head-on. HELGC is the place to investigate and explore further the previously mentioned queries, issues and challenges.

It is not an easy task to put together a joint conference of such a magnitude. Hence, I would like to thank all the members of the organizing committee for their hard work in ensuring the success of the conference. Last but not least, the joint conference would not be possible without the hundreds of participants who enthusiastically upported and participated in the conferences.

I hope that you will enjoy the conference and that your interaction with your counterparts from many different countries will stimulate a creative exchange of ideas and will be personally rewarding. We look forward to engaging with all of you to produce a deep, thoughtful set of works that can guide our endeavours for the next decade.

Thank you.



4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE CONFERENCE 2018

DAY 1 | 18TH DECEMBER 2018 (TUESDAY)

8.00 am	Registration of Participants / Welcome Refreshments
9.00 am	Welcoming Address Professor Datuk Dr. Rohana Yusof Director, Higher Education Leadership Academy (AKEPT) Ministry of Education Malaysia
9.15 am	Inaugural and Opening Address YM Tengku Datuk Dr. Mohd Azzman Shariffadeen Tengku Ibrahim Chairman, Board of Directors, University of Malaya, Malaysia
10.15 am	Coffee Break
10.45 am	Keynote Address 1 <i>Humanising Higher Education - An Overview</i> Professor Tan Sri Dato' Dzulkifli Abdul Razak Rector, International Islamic University Malaysia (IIUM)
11.45 am	Keynote Address 2 <i>People & Technology: A Roadway to a New Concept University – ASSEMBLY UNIVERSITY SYSTEM</i> Professor Jekuk Chang President of Dongseo University, Republic of Korea
12.45 pm	Lunch
2.30 pm	SESSION 1 <i>Revisiting the Malaysian Higher Education Framework</i> Datin Paduka Ir. Dr Siti Hamisah Tapsir Director General of Higher Education Department of Higher Education Ministry of Education Malaysia
3.30 pm	SESSION 2 (Forum) <i>Leadership Roles & Management of Higher Education in the Changing Environment</i> Panel: <div> Professor Graham Kendall Provost & Chief Executive Officer, University of Nottingham Malaysia Campus </div> <div> Professor Dr. Zulkornain Yusop President and CEO, Putra Business School University Putra Malaysia </div> Moderator: <div> Datuk Ir. (Dr.) Abdul Rahim Hashim Vice-Chancellor, University of Malaya, Malaysia </div>
5.00 pm	Tea / End of Day 1
8.30 pm	Leadership Discourse His Majesty Sultan Nazrin Muizzuddin Shah Ibni Almarhum Sultan Azlan Muhibbuddin Shah Al-Maghfur-Lah Deputy Yang Di-pertuan Agong & Chancellor, University of Malaya, Malaysia [Only for Chairman of Board of Directors, Vice Chancellors (Public HEIs) and AKEPT]

THE CONFERENCE AT A GLANCE

4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE CONFERENCE 2018

DAY 2 | 19TH DECEMBER 2018 (WEDNESDAY)

8.00 am Welcome Refreshments

9.00 am **SESSION 3 (Forum)**

Implication of the Fourth Industrial Revolution on Higher Education

Panel: **Professor Datuk Dr. Asma Ismail**
Vice-Chancellor, Universiti Sains Malaysia

Professor Dr. Rose Alinda Alias
Universiti Teknologi Malaysia

Dr. Dzahar Mansor
National Technology Officer, Microsoft Malaysia

Moderator: **Mr. Kamarul Bahrin Haron**
Deputy Editor-in-Chief, Astro AWANI

10.30 am Coffee break

11.00 am **SESSION 4**

Board of Directors Structure, Function and Responsibilities: An Alternative Approach

Tan Sri Ghauth Jasmon
Member, Board of Directors, Sunway University

12.00 pm **SESSION 5**
Humanising Higher Education: The Challenges

Dr . James Campbell
Senior Consultant Asia Aware

1.00 pm Lunch

2.30 pm **SESSION 6 (Forum)**
Holistic Education for Academic Success

Panel: **Professor Mushtak Al-Atabi**
Provost, Chief Executive Officer & Vice Principal, Heriot-Watt University Malaysia

Professor Tan Tai Yong
President, Yale-NUS College, Singapore

Professor Ts. Dr. Haji Mohamad Kamal Haji Harun
Deputy Vice-Chancellor (Academic & International)
Universiti Teknologi MARA Malaysia

Moderator: **Professor Datuk Dr. Rohana Yusof**
Director, Higher Education Leadership Academy (AKEPT)
Ministry of Education Malaysia

4.00 pm **Closing Remarks**

Tan Sri Dato' Seri Dr. Wan Mohd Zahid Mohd Noordin
Chairman, Board of Advisors, Higher Education Leadership Academy (AKEPT) Malaysia

4.30 pm Tea / End of Conference

THE CONFERENCE AT A GLANCE



**4TH HIGHER EDUCATION LEADERSHIP & GOVERNANCE
CONFERENCE 2018****SPEAKERS AND PANELISTS**

Tan Sri Dato' Seri Dr. Wan Mohd Zahid Mohd Noordin
Chairman, Board of Advisors, Higher Education Leadership Academy
(AKEPT) Ministry of Education Malaysia



Professor Datuk Dr. Rohana Yusof
Director, Higher Education Leadership Academy (AKEPT)
Ministry of Education Malaysia



YM Tengku Datuk Dr. Mohd Azzman Shariffadeen Tengku Ibrahim
Chairman, Board of Directors, University of Malaya



Professor Tan Sri Dato' Dzulkifli Abdul Razak
Rector, International Islamic University Malaysia (IIUM)



Professor Jekuk Chang
President of Dongseo University, Republic of Korea



Datin Paduka Ir. Dr Siti Hamisah Tapsir
Director General of Higher Education
Department of Higher Education
Ministry of Education Malaysia



Professor Graham Kendall
Provost & Chief Executive Officer, University of Nottingham
Malaysia Campus



Professor Dr. Zulkornain Yusop
President and CEO, Putra Business School, University Putra
Malaysia



Datuk Ir. (Dr.) Abdul Rahim Hashim
Vice-Chancellor, University of Malaya

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MINISTRY OF EDUCATION MALAYSIA
UNIVERSITY OF MALAYA PRESS
SPEAKERS
PANELISTS
AND
PARTICIPANTS**

NOTES:

All conference materials can be accessed via
<https://umconference.um.edu.my/HEConference18>